



Post: Administration Assistant, Reception Prior Park College, Bath

Reporting to:

1. Foundation Executive PA

Prior Park Schools

Prior Park Schools are a family of Christian schools based in Bath and Gibraltar. Together, the Schools offer education for pupils aged between 3 and 18. Since the establishment of Prior Park College in 1830, the family has grown, with The Paragon School joining in 2006, and Prior Park School Gibraltar being opened by Prior Park Schools in 2016.

The Schools' Mission is to steward a thriving family of communities with love for the young people they serve at their heart. These vibrant communities cultivate creativity, foster integrity, and transform lives.

Across three sites, the Schools educate over 1100 young people of all faiths and none. The values underpinning the Mission and the Schools' educational offerings are Curiosity, Generosity, and Courage. The Schools believe that quality education changes lives and that outstanding schools are engines for positive social transformation.

Our Schools provide excellent teaching, equipping our young people to leave for a variety of exciting destinations. The success of what the Schools do in the classroom is intertwined with their co-curricular offerings. The young people undertake a wide variety of activities, which, in addition to being fun, challenge them to persevere to succeed. We work together imaginatively and courageously to hone the skills our young people need to forge their place in the world.

Prior Park Schools (PPS) have long been renowned for the quality of their pastoral care. Grounded in the love that sits at the centre of our Mission, our pastoral ethos allows young people to feel safe and secure to challenge themselves, to learn who they want to be, and to discover the difference they want to make.

Each of the Schools' Heads are supported by a Leadership Team, who together lead the day-to-day educational business of their respective schools. The Board of Trustees provides governance and support for the Heads and their schools via a number of Advisory Committees which include Local Boards for each of the schools, the Finance, Audit, Investment & Risk Committee (FAIR), an Education Committee and Safeguarding oversight.

The Executive management of the schools is devolved to the Prior Executive Board (PEB), the standing members of which are the Heads of each constituent school and The Director of Operations & Finance. The PEB drives the strategic development of PPS, ensuring that it is on track to deliver its vision and thereby remains a market leader in independent education.

Purpose of the Role

We are seeking to recruit an exceptional Administration Assistant whose primary purpose will be to fulfil our crucial Front of House services. The Administration Assistant, Receptionist is the first point of contact for pupils, parents, staff, and visitors, and holds a central role in promoting Prior Park's welcoming and engaging environment.

Contacts

The post holder can expect to have a wide range of contacts with stakeholders both within and beyond the organisation.

The Role

The Administration Assistant, Reception (AAR) will report directly to and be line-managed by the Foundation Executive PA (FEPA). In their work the post holder will have day to day responsibility for their own work priorities and maintenance of high standards.

The AAR plays a vital role as the first point of contact for parents and visitors. This position is vital both to how the school is perceived by those who visit us and to the smooth running of the College.

The position is a job share role and flexibility is essential as the post holder will be expected to work a combination of morning shifts (8.00am - 1.00pm) and afternoon shifts (1.00pm - 6.00pm). Alternate Saturday mornings are also a requirement (9.00am - 12.00pm). The post is required for 40 weeks of the year, 35 weeks during term time plus a further 5 weeks, to be worked in agreement with the Executive PA, but predominantly over the summer holidays. Holidays are to be taken in line with the school calendar and must be taken during the school holidays unless exceptionally agreed by the Director of Finance and Operations.

The role is based predominantly at Prior Park College but travel to other locations may be required as part of wider Prior Park Schools work.

The key functions of the role are as follows:

- Responsibility for the smooth day to day running of Reception and to ensure that the desk and the Mansion Hall are always clear and tidy
- Providing a professional meeting and greeting service to parents and visitors
- Overseeing the electronic visitor/student/staff management system and ensure that all visitors sign in and out as per protocols
- Assisting with the issuing of lanyards and wrist fobs for Trustees, staff and students
- Handling incoming calls, emails and taking accurate messages
- Dealing with deliveries received on site, liaising with the Estates Department and the Boarding Houses to ensure efficient processing of deliveries
- Preparing formal correspondence to parents from academic staff via the iSAMS database
- Assisting with the recording of student absences and to assist ensuring statutory registration requirements are met both in the morning and the afternoon
- Assisting the Examinations Officer with the arrival and dispatch of confidential exam papers
- Administration for overseas school trips, liaising with trip organisers and the Finance Departments as required
- Setting up and overseeing the administration of theatrical and musical ticket sales via online booking systems
- Assistance with preparation and set up of events, e.g., parent evenings, Open events, carol service etc.
- Additional administrative help, predominantly during the school holidays for the Admissions Department and the Health and Wellbeing Centre.

Line Management

The Administration Assistant, Reception has no direct line management responsibilities.

The tasks listed above are not exhaustive. The post holder may be required to carry out other duties reasonably requested including those, which may arise in relation to Prior Park Schools and any of its constituent schools.

Professional Specification and Personal Attributes

The post holder must have good interpersonal and communication skills and be able to liaise with visitors and staff at all levels in a friendly and professional manner. The dress code for this position is smart and professional during the school calendar year. He or she will be expected to maintain the utmost confidentiality and will need excellent organisational skills and be able to demonstrate a methodical and organised approach.

	Essential	Desirable
Qualification	<ul style="list-style-type: none"> Minimum of 5 GCSEs including English and Maths at Grade C or above or equivalent 	
Experience	<ul style="list-style-type: none"> An ability to be a confident IT user with experience of Microsoft Word, Outlook, and Excel to increase efficiency of admin functions. Proven experience of the operation of administrative systems 	<ul style="list-style-type: none"> Previous experience of working in a school or other educational establishment
Knowledge	<ul style="list-style-type: none"> Sound working knowledge of admin and office systems Knowledge and awareness of the importance of confidentiality and data protection 	
Skills and competences	<ul style="list-style-type: none"> Excellent written communication skills with the ability to produce high quality documentation Ability to prioritise workload and at times work under pressure Ability to follow direction and refer decision to others when appropriate A good sense of humour Excellent level of interpersonal skills to enable liaison with staff and external organisations Excellent organisational skills, able to work to strict and often conflicting deadlines An ability to work collaboratively across many departments and develop and maintain positive and supportive working relationships A flexible attitude towards duties and working patterns to fulfil the requirements of the role 	
	<ul style="list-style-type: none"> A commitment to the school's ethos, aims and its whole community, and a willingness to uphold the Catholic Christian values of the school 	

The post holder will be required to either hold, or be willing to gain appropriate, First Aid qualifications.

Child Protection

Prior Park Educational Trust is committed to safeguarding and promoting the welfare of children. Applicants must be willing to undergo child protection screening appropriate to the post, including checks with past employers and the Disclosure and Barring Service.

Data Protection

In the course of employment at Prior Park Educational Trust, staff may have access to confidential information relating to pupils and their families and are required to exercise due consideration in the way they use such information. Staff should not act in any way which might be prejudicial to the School's interest. Information which may be included in the category covers both the general business of the school and information regarding specific individuals. A strict code of confidentiality must be adhered to at all times. The School is registered under the Data Protection Act 2018 and operates under policies that meet General Data Protection Regulations (GDPR). Staff must not at any time use the personal data held by the school or disclose such data to a third person.

Special Working Conditions

Prior Park Schools operates a policy under which smoking, including e-cigarettes or vaping, is not permitted anywhere onsite.

Schools are physically demanding environments, and the AAR can expect to be involved in activities which may require physical exertion, as and when required, always observing health and safety regulations and practices.

We offer a supportive working environment, a competitive salary as well as free lunch each day the kitchen is operational. We also offer 33 days holiday (including bank holidays), access to other benefits including free parking onsite, generous fee remission for eligible children, a contributory pension scheme and complimentary gym membership.